



Edwin M. Lee  
Mayor

**Department of Emergency Management**  
1011 Turk Street, San Francisco, CA 94102

Division of Emergency Communications  
Phone: (415) 558-3800 Fax: (415) 558-3843

Division of Emergency Services  
Phone: (415) 487-5000 Fax: (415) 487-5043



Anne Kronenberg  
Executive Director

**FOR IMMEDIATE RELEASE**

September 19, 2017

Contact: Department of Emergency Management  
415-558-2712

**\*\*\* Media Advisory \*\*\***

**San Francisco Elevates Emergency Operations Center to Level 2**

**San Francisco, CA** – The San Francisco Department of Emergency Management is elevating San Francisco's Emergency Operations Center (EOC) to Level 2 to monitor and support mutual aid from regional fire service partners. Mutual aid resources are operating in San Francisco to allow San Francisco Fire Department members to attend the memorial services of Battalion Chief Terry Smerdel. EOC staff will support field operations, coordinate City resources, and provide public information as necessary.

San Francisco operates at an EOC Level 1 Monday through Friday from 7:00 a.m. to 4:00 p.m.

EOC Activation Levels:

Level 1: DEM operations staff

Level 2: DEM staff with first responder elements and support

Level 3: Full activation – All sections and positions staffed

Media inquiries should be directed to the EOC Public Information Officer at 415-558-2712 or

[dempres@sfgov.org](mailto:dempres@sfgov.org).

###