



9/11 Remembrance

September 11, 2011

After Action Report

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EXECUTIVE SUMMARY

The 10th anniversary of the September 11, 2001 terrorist attacks was marked with a variety of events in the City and County of San Francisco. In addition, several events unrelated to the 9/11 Anniversary were scheduled for the same day, including two major sporting events, a cultural festival with significant street closures and a fundraiser walk across the Golden Gate Bridge. In total, there were 15 events that occurred on September 11, 2011.

The City and County of San Francisco (CCSF) Emergency Operations Center (EOC) was partially activated on Sunday, September 11th from 0730 hours to 1800 hours, in order to monitor citywide activities associated with these planned events. The overall mission was to maintain economic vitality, safeguard infrastructure, preserve public safety and maintain a state of increased vigilance for any indications of suspicious activity in the City & County of San Francisco.

The purpose of this After Action Report (AAR) is to analyze the City's response efforts, identify strengths to be maintained and built upon, identify potential areas for further improvement, and support the development of corrective actions. The table below identifies the capabilities from the U.S. Department of Homeland Security's Target Capabilities List (TCL) that were able to be tested in this limited response situation, in addition to the overall performance with each TCL.

Target Capability	Overall Performance	
	Strength	Improvement Area
1. Intelligence and Information Sharing and Dissemination	The use of Web EOC contributed to the effective and timely sharing of information and intelligence within the Emergency Operations Center (EOC) and between the EOC and the Department Operations Centers.	Situational awareness in the EOC could be strengthened by live camera feeds from the field into the EOC and the ability to visually display information via mapping technology.
2. Emergency Operations Center (EOC) Management	The EOC fulfilled its operational objectives.	A few issues need to be clarified regarding the ICS 206 Medical Plan in the EOC Action Plan (EAP)

The City's overall response for the events planned in San Francisco on September 11, 2011 was proactive and effective. The EOC fulfilled its objectives to provide support for Event Command; coordinate and disseminate situational information; serve as a liaison with state, federal and private sector partners; and monitor events to mitigate potential hazards and threats. While there were no significant issues that arose related to any of



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the planned events, several areas for improvement were identified and will be used to improve systems for preparing for and responding to planned events.

SECTION 1: EVENT OVERVIEW

PARTICIPATING ORGANIZATIONS

City Departments

- 3-1-1 San Francisco
- Department of Building Inspection (DBI)
- Department of Emergency Mgmt (DEM)
 - Division of Emergency Communications (DEC)
 - Division of Emergency Services (DES)
 - Emergency Medical Services Agency (EMSA)
- Department of Public Health (DPH)
- Department of Public Works (DPW)
- Department of Technology (DT)
- Mayor's Office
- Municipal Transportation Agency (MTA)
- PORT of San Francisco (PORT)
- San Francisco Fire Department (SFFD)
- San Francisco Police Department (SFPD)
- San Francisco Sheriff's Department (SFSD)

Partner Organizations

- American Red Cross, Bay Area
- California Emergency Management Agency (Cal EMA)
- NCRIC
- ProTransport



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EVENT SUMMARY

A variety of planned events were held throughout San Francisco on Sunday, September 11, 2011, between the hours of 0530 and 2130. In addition to the events related to the annual remembrance of the terrorist attacks on 9/11/01, several unrelated events were scheduled for that day, such as two major sporting events and a cultural fair with significant street closures. Public participation in the various events ranged from approximately 50 to approximately 50,000.

TIMELINE & SCHEDULE OF EVENTS

Start	Finish	Location	Activity
0530	0630	Marina Green	SF Interfaith Council Moment of Silence
0800	1800	Transamerica Building	SFFD Stair climb
0900	1300	St. Monica's Church	SFPD/SFFD Annual Mass
0900	1300	Veterans War Memorial	HandsOn Bay Area Day of Service
1000	1300	Ferry Bldg-Civic Center	Truth March
1100	1800	Chinatown/Grant St	Autumn Moon Festival
1100	1600	Western Addition	Sunday Streets
1300	1800	AT&T Park	Giants vs Dodgers
1300	1800	Candlestick Park	49ers vs Seahawks
1400	1600	GG Park Sharon Meadows	Opera in the Park
1600	1800	Westin St. Francis	APEC Conference Reception
1530	1800	GG Bridge Marina Green	Komen 3 Day for the Cure Closing Ceremony
2000	2130	USF St. Ignatius Parish	9/11 Service

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