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EXECUTIVE SUMMARY

During Halloween, hundreds of events and activities are held throughout San Francisco. Due to the number and size of these events, and the historically high rates of intoxication that lead to increased usage of city services, the EOC was partially activated on Monday, October 31, 2011. The role of the EOC was to monitor the EMS system and utilize surge options; coordinate resources; provide communication with the public and partner agencies; and serve as a liaison to state and federal authorities if needed.

The City and County of San Francisco (CCSF) Emergency Operations Center (EOC) was partially activated on October 31 from 2000 hours to November 1 at 0030 hours in order to monitor citywide activities. The overall mission was to maintain economic vitality, safeguard infrastructure, preserve public safety and maintain a state of increased vigilance for any indications of suspicious activity in the City & County of San Francisco.

The purpose of this After Action Report (AAR) is to analyze the City’s response efforts, identify strengths to be maintained and built upon, identify potential areas for further improvement, and support the development of corrective actions. The table below identifies the capabilities from the U.S. Department of Homeland Security’s Target Capabilities List (TCL) that were able to be tested in this limited response situation, in addition to the overall performance with each TCL.

<table>
<thead>
<tr>
<th>Target Capability</th>
<th>Overall Performance</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Intelligence and Information Sharing and Dissemination</td>
<td>Information was shared throughout the city effectively through the use of Web EOC.</td>
</tr>
<tr>
<td>2. EOC Management</td>
<td>The Management team worked effectively to provide information from the DOCs and other Operations Centers to the EOC team through the use of status briefings.</td>
</tr>
</tbody>
</table>

The City’s overall response for Halloween was effective. The EOC fulfilled its objectives to provide support for Event Command; coordinate and disseminate situational information; liaison with state, federal and private sector partners; and monitor events to mitigate potential hazards and threats. While there were no significant issues that arose related to any of the planned events, areas for improvement were identified and will be used to improve systems for preparing for and responding to planned events.
SECTION 1: EVENT OVERVIEW

PARTICIPATING ORGANIZATIONS

City Departments

- Department of Emergency Mgmt (DEM)
  - Division of Emergency Communications (DEC)
  - Division of Emergency Services (DES)
  - Emergency Medical Services Agency (EMSA)
- Municipal Transportation Agency (MTA)
- San Francisco Police Department (SFPD)
- San Francisco Sheriff’s Department (SFSD)
- Department of Public Health (DPH)
- Department of Public Works (DPW)

Event Timeline

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Location</th>
<th>Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>10/31</td>
<td>1730</td>
<td>Collingwood Park</td>
<td>SFPD Mission Command Line Up</td>
</tr>
<tr>
<td>10/31</td>
<td>1930</td>
<td>EOC</td>
<td>Set up</td>
</tr>
<tr>
<td>10/31</td>
<td>2000</td>
<td>EOC</td>
<td>Partial Activation</td>
</tr>
<tr>
<td>11/1</td>
<td>0030</td>
<td>EOC</td>
<td>Closed</td>
</tr>
</tbody>
</table>

For the full version of this After Action Report, please send a request via email to dem.webmaster@sfgov.org.