

Emergency Management in San Francisco

2004–2007

Mayor Gavin Newsom

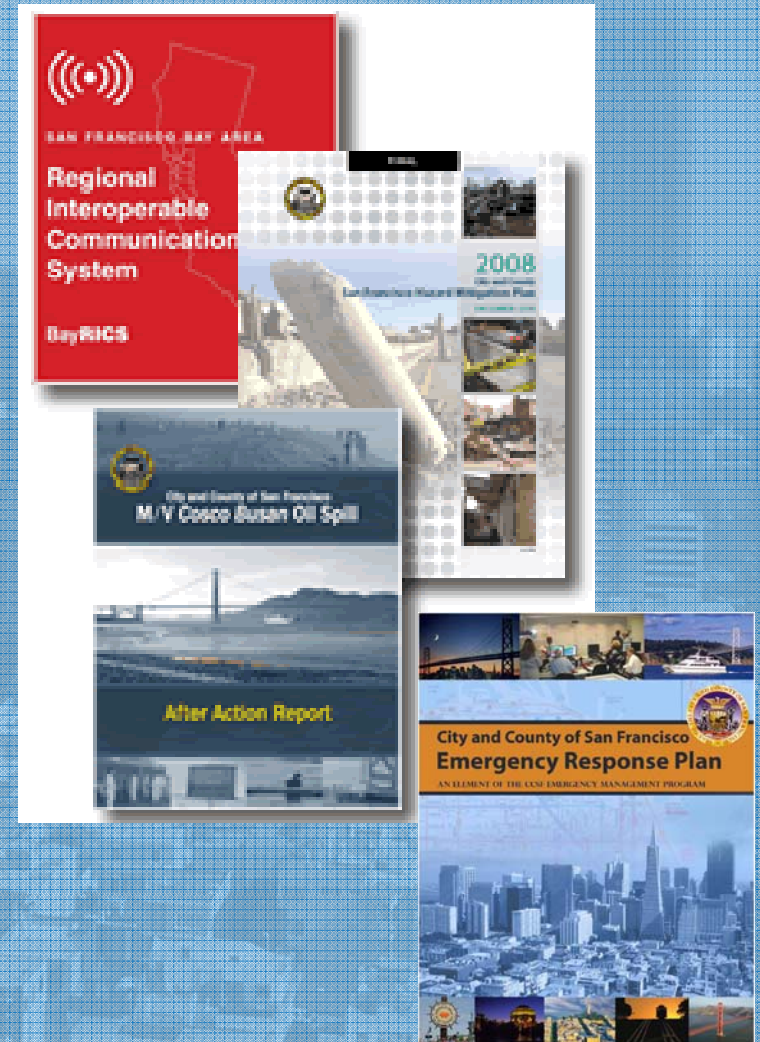
Disaster Council

- The Mayor's first public meeting upon taking office on January 8, 2004.
- Met 28 times since January 2004.
- Expanded to include nonprofit, labor, and business partners.



Emergency Plans

- Updated the Citywide Emergency Operations Plan for the First Time since 1996
- New Emergency Response Plan
- New Regional Emergency Coordination Plan
- New All-Hazards Strategic Plan



Emergency Plans — Annexes

- Earthquake
- Tsunami
- Animal Care
- Communications
- Public Works
- Firefighting
- Mass Care
- Logistics
- Oil and Hazardous Materials
- Water and Utilities
- Joint Information System
- Transportation
- Urban Search and Rescue
- Medical and Health
- Housing and Human Services

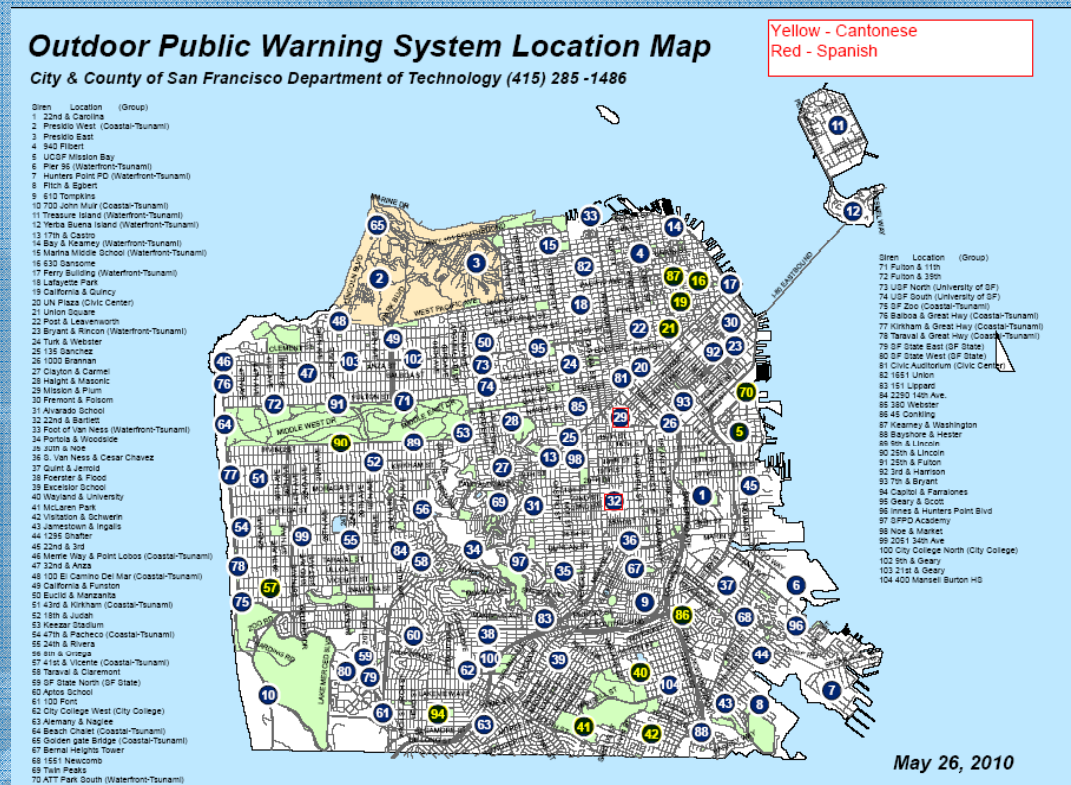
Emergency Operations Center

- Completely overhauled in 2008
- State-of-the-art technology
- Expanded, flexible layout
- Used for classes, exercises, meetings
- Multiple activations since 2004
- Backup EOC at 1 SVN



Outdoor Public Warning System

- Expanded from 50 World War II era sirens in 2004 to 104 siren/broadcast units today.
- Tuesday noon test message broadcast in Spanish and Cantonese in high-density monolingual neighborhoods.



Exercises and Training

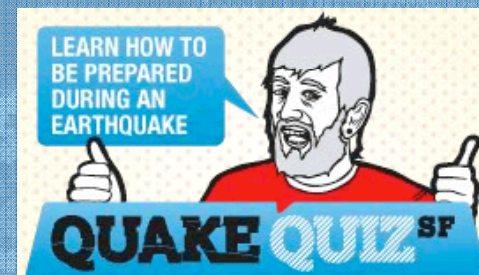
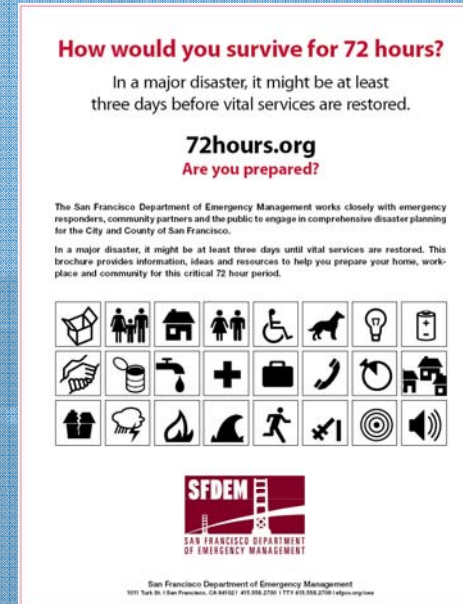
- 92 disaster exercises since 2004.
- 245 discussion-based trainings and workshops.
- Over 1,000 City employees at 34 agencies have received disaster management training at DEM since 2004.





Public Education and Outreach

- 72hours.org
- Quakequizsf.org
- Facebook
- Twitter
- Preparedness brochures
- AlertSF
- 16 Presentations at Public Housing
- 72 Hours Ad Campaign
- Big Rumble 2009
- ShakeOut
- Fleet Week



AlertSF Notification System

24/7 text-based emergency information to your wireless device.

How would you survive for 72 hours?

In a major disaster,
it might be three days before
vital services are restored.

72hours.org

Are you prepared?



Nice to have.



Need to have.



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Homeland Security Grants

- The City has received \$208 million in federal homeland security dollars since 2004, including:
 - \$15 million for explosive detection for baggage at SFO
 - \$1.7 million for improved perimeter security at the Port
 - \$1 million to upgrade the EOC
 - \$685,000 for Mass Casualty trailers



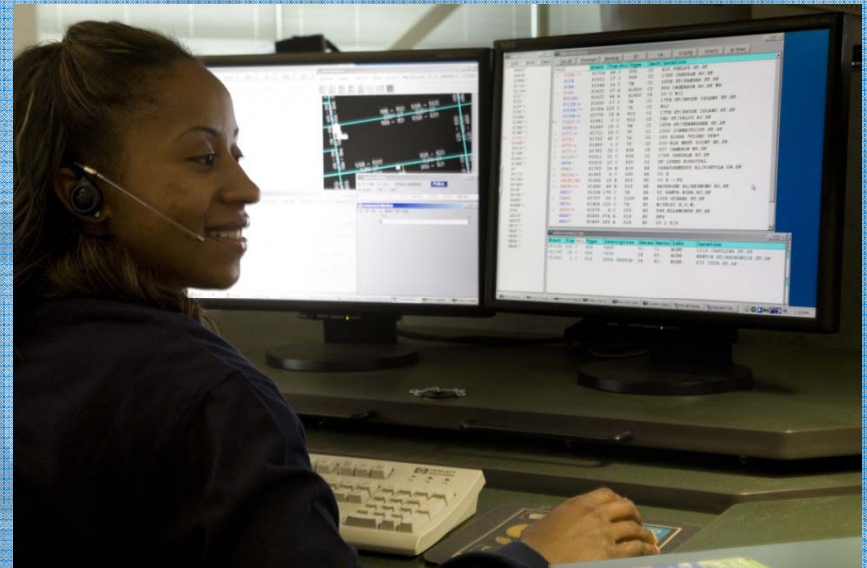
Disaster Service Workers Program

- Administered through DHR
- Trains all City employees to respond during a disaster.
- New “skills tracking” computer program.



9-1-1 Dispatch

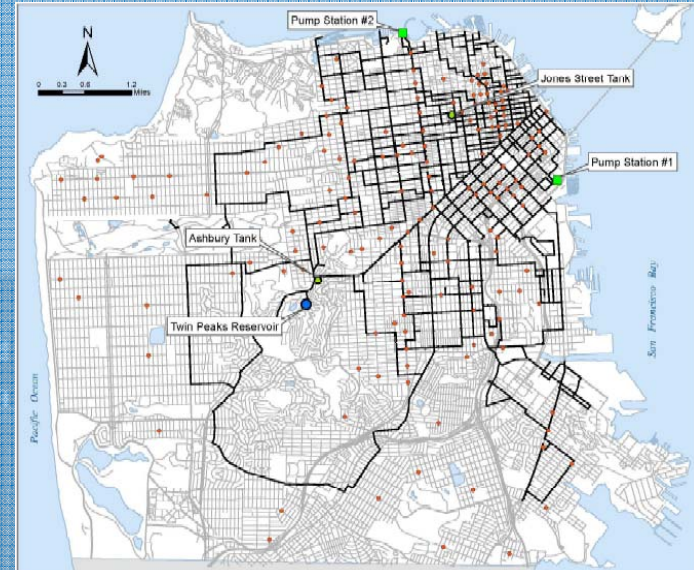
- Time from answering 9-1-1 call to dispatching help shortened by 1 minute (33%).
- Completed renovation of dispatch floor in 2009, including upgraded technology and improved layout.
- Created a back-up 9-1-1 dispatch center at the 3-1-1 call center, 1 S Van Ness



AWSS and Public Safety Buildings

Measure B – June 2010

- \$412 million
- Upgrades the Auxiliary Water Supply System
- Seismic Upgrade for Fire Stations
- New Public Safety Building for SFPD



Citywide Post-Disaster Resilience and Recovery Initiative

- Led by GSA, DEM, and Controller
- 80 Projects
- Lifelines Council
- Post-disaster governance
- Financial planning
- Outreach to small and medium sized business



Projects Underway

- 800MHz Citywide Emergency Radio System (CERS) Replacement
- Public Service Voice Radio Network Upgrade
- Bay Area Regional Interoperable Communications System (BayRICS)
- Strategic Communications Plan for Preparedness

